

Community Needs Assessment Survey Guide

Sample Survey

WHITE CITY AREA COMMUNITY SURVEY
November 2004

This survey is sponsored by the White City Volunteer Community Council and Utah State University Extension. We appreciate your help. To preserve your confidentiality do not put your name on the survey.
Please circle the number that corresponds to your answer.

SERVICES:

1. How would you rate each of the following services in the White City Council area? [EXCELLENT, GOOD, FAIR, POOR, DON'T KNOW]

	EXC	GOOD	FAIR	POOR	KNOW	DON'T
a. law enforcement..	4	3	2	1	8	___
b. fire protection..	4	3	2	1	8	___
c. ambulance service	4	3	2	1	8	___
d. emergency 911....	4	3	2	1	8	___
e. mental health service.....	4	3	2	1	8	___
f. garbage collection.....	4	3	2	1	8	___
g. roads/highways/ streets.....	4	3	2	1	8	___
h. snow removal.....	4	3	2	1	8	___
i. parks and recreation.....	4	3	2	1	8	___
j. animal control...	4	3	2	1	8	___
k. sidewalks/ pedestrian safety	4	3	2	1	8	___
l. storm drainage...	4	3	2	1	8	___
m. street lighting..	4	3	2	1	8	___
n. UTA bus service..	4	3	2	1	8	___
o. library service..	4	3	2	1	8	___
p. postal service...	4	3	2	1	8	___

2. The Salt Lake County Sheriff's Department performs a variety of services. How would you rate the effectiveness of the following? [EXCELLENT, GOOD, FAIR, POOR, DON'T KNOW?]

	EXC	GOOD	FAIR	POOR	KNOW	DON'T
a. traffic speed control.....	4	3	2	1	8	___
b. other traffic laws.....	4	3	2	1	8	___
c. parking control..	4	3	2	1	8	___
d. visible residential patrol.....	4	3	2	1	8	___
e. school safety...	4	3	2	1	8	___
f. neighborhood watch.....	4	3	2	1	8	___
g. narcotics enforcement.....	4	3	2	1	8	___
h. gang control.....	4	3	2	1	8	___

3. Should the Salt Lake County

Sheriff's Department continue to police the White City Community Council area?..... YES NO KNOW
1 0 8 ___

4. How safe do you feel in your neighborhood during the:

	VERY SAFE	SAFE	UNDECIDED	UNSAFE	VERY UNSAFE	KNOW
a. day..	4	3	2	1	0	___
b. night	4	3	2	1	0	___

5. Which, if any, are problems in your neighborhood?
DON'T

	YES	NO	KNOW
a. Vacant lots.....	1	0	8
b. Condition of houses.....	1	0	8
c. Cost of housing.....	1	0	8
d. Vandalism.....	1	0	8
e. Burglaries.....	1	0	8
f. Recreational drug use.....	1	0	8
g. Gangs.....	1	0	8
h. Too much street parking.....	1	0	8
i. Other (please list _____)	1	0	8

6. Please rank the following methods to finance improvements in the White City Council area from 1 through 4 with 1 being your most preferred method and 4 being your least preferred method of financing. If you use the "other" category rank them 1 through 5.

	RANK
a. User fee.....	___
b. Special Service District Fees.....	___
c. Property tax.....	___
d. Community fund raisers.....	___
e. Other (List _____)	___

7. Which of the following services, if any, should be consolidated throughout Salt Lake County?
DON'T

	YES	NO	KNOW
a. Police force.....	1	0	8
b. Police records.....	1	0	8
c. Fire department.....	1	0	8
d. City and County Government..	1	0	8
e. Garbage collection.....	1	0	8
f. Planning and Zoning.....	1	0	8
g. Other (List _____)	1	0	8

8. Below is a list of services that generally require taxes for maintenance and construction. Would you be willing to pay more taxes if you knew the money would be spent in the White City Community Council area for that particular purpose? DON'T

	YES	NO	KNOW
a. To improve fire protection..	1	0	8
b. To improve police protection	1	0	8
c. To improve ambulance service	1	0	8

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20. Do you have children who participate in the county's organized sports programs?.....

	DON'T			
	<u>YES</u>	<u>NO</u>	<u>KNOW</u>	
	1	0	8	___

21. Do you have access to the Internet?.....

	DON'T			
	<u>YES</u>	<u>NO</u>	<u>KNOW</u>	
	1	0	8	___

IF YES, do you access the internet through:

	<u>YES</u>	<u>NO</u>	
a. a computer in your home.....	1	0	___
b. a computer at your work.....	1	0	___
c. a computer at the library....	1	0	___
d. other(_____)	1	0	___

BACKGROUND:

This information is required for funding from state agencies. As this survey is confidential, please do not put your name on this survey.

22. Are you: [Circle number]

1. MALE 2. FEMALE 3. BOTH ANSWERED SURVEY _____

23. How many years have you lived in this neighborhood? [Circle number]

1. 0-3 YEARS	4. 11-15 YEARS
2. 4-6 YEARS	5. 16-25 YEARS
3. 7-10 YEARS	6. OVER 25 YEARS

24. Are you renting or are you buying/own your own home? [Circle number]

1. RENTING 0. BUYING/OWN _____

25. How many family members reside in your home? [Circle number]

1 2 3 4 5 6 7 8 OR MORE _____

26. Which category best represents the age of the head of household? [Circle number]

1. 18-24	4. 45-54
2. 25-34	5. 55-64
3. 35-44	6. 65 OR OLDER

27. Which of the following categories best describes your gross total family income during the last year? [Circle number]

1. LESS THAN \$10,000	5. \$35,000 - \$49,999
2. \$10,000 - \$14,999	6. \$50,000 - \$74,999
3. \$15,000 - \$24,999	7. \$75,000 - \$99,999
4. \$25,000 - \$34,999	8. \$100,000 OR MORE

28. In what industry is the major wage earner in your home employed?[Circle number]

01. AGRICULTURE
02. MINING
03. CONSTRUCTION
04. MANUFACTURING
05. RETAIL/WHOLESALE
06. TRANSPORTATION, COMMUNICATIONS, AND PUBLIC UTILITIES
07. FINANCE, INSURANCE, REAL ESTATE
08. GOVERNMENT (INCLUDES EDUCATION)

09. SERVICES (INCLUDES RETAIL)
10. RETIRED
11. HOMEMAKER
12. STUDENT

29. What was the last year or grade in school you completed? [Circle number]

1. GRADE SCHOOL
2. SOME HIGH SCHOOL
3. HIGH SCHOOL GRADUATE
4. SOME COLLEGE/VOCATIONAL
5. VOCATIONAL SCHOOL GRADUATE
6. COLLEGE GRADUATE
7. SOME GRADUATE SCHOOL
8. GRADUATE DEGREE

Thank you for completing our survey. If you have additional comments and/or ideas to assist the White City Community Council in serving you better, please feel free to add them here: