



**Community Resolution Center and Community Mediation Services  
presents in partnership**

# **General Civil Mediator Training MCR 2.411 SCAO Approved for Court Roster Mediators**

**September 29-30 and October 5-7, 2011  
5 Day - 40hr Training 9am to 6pm  
Ralph A. MacMullen Conference Center in Roscommon**

**Gain the knowledge and skills to become a trained mediator. Help others resolve conflict personally and professionally. Learn and practice the mediation process:**

- How to listen effectively
- How to ask the right kinds of questions
- How to deal with difficult behavior
- How to help the parties get beyond impasse to achieve satisfying resolutions

**Outstanding TRAINING Featuring Barbara Johannessen**, one of Michigan's finest, most respected and experienced trainers. Barbara leads this intensive and highly interactive 40-hour SCAO approved training using hands-on demonstrations, multi-media training formats, mini-lectures and round table discussions. Qualified and experienced observers/coaches complete the picture, providing individualized feedback.

**Cost:** \$500.00      **Includes:** Course materials, lunch and Training Certificate

Post-Training observation and co-mediation time is also included and will be scheduled on an individual basis.

If you become a volunteer mediator with us after completion of training and observations you can qualify for a partial refund of the training cost. Check with us for more details.

**Call Today to Register**

**Community Mediation Services**

116 East Fifth Street      Gaylord, MI 49735

Phone: 989-732-1576      Fax: 989-705-1337

Email: [annette.cms@frontier.com](mailto:annette.cms@frontier.com)

Website: [www.otsego.org/cms/](http://www.otsego.org/cms/)

**Experience a fantastic training at one of  
Michigan's most beautiful  
Conference Centers!**

**Lodging is available at special rates, call  
for more details**

# Training Registration Form

## Contact information

Print name as you wish it to appear on certificate: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

## Background information for trainer

Occupation/Employer: \_\_\_\_\_

Education (list degrees): \_\_\_\_\_

Related Experience/Training:

\_\_\_\_\_

\_\_\_\_\_

## Other information

Where did you hear about this Mediator Training?

CMS website  SCAO  email  friend  Bar Assoc.  other \_\_\_\_\_

interested in overnight lodging at my own expense

Special accommodations or dietary needs

\_\_\_\_\_

\_\_\_\_\_

**Please send this completed form by September 9, 2011 via email, fax, or mail to:**

**Email:** [annette.cms@frontier.com](mailto:annette.cms@frontier.com)

**Fax:** 989-705-1337

**Mail:** Community Mediation Services  
116 East Fifth Street  
Gaylord MI 49735

Mail check payable to the *Community Mediation Services* to address above.

## Registration confirmation

Email confirmation will be sent upon receipt of payment. Additional training information will be sent to participants approximately 1-2 weeks prior to start of training.

For Administrative Purposes Only: Date Received \_\_\_/\_\_\_/\_\_\_ confirm sent \_\_\_/\_\_\_/\_\_\_